

# Community Resources

## For Southbridge Residents

### General Information

#### Southbridge Civic Association

- Diana Dixon: (302) 401-3108

#### 4th District City Council Member

- Michelle Harlee: (302) 576-2140

#### Council Member At-Large

- Rysheema Dixon: (302) 547-0633

#### Delaware 211

- Delaware 211 provides resources on mental health, food assistance, medical care, emergency/transitional shelters, legal help, utility assistance, substance abuse, clothing, housing assistance, transportation, government info, and tax help.
- [www.delaware211.org](http://www.delaware211.org)
- Dial 211 or text your ZIP code to 898-211

#### COVID-19 DE Information

- Information on the COVID-19 vaccine, local and state case data, and protection education measures.
- [coronavirus.delaware.gov](http://coronavirus.delaware.gov)
- Dial 211 or text your ZIP code to 898-211

**Mayor's Office:** (302) 576-2100

### Jobs & Unemployment

#### Unemployment Benefit Claim (Telebenefits)

- The Delaware Unemployment Insurance Division provides a quick and easy way to claim your weekly unemployment insurance benefits check by telephone using a feature of the Information Hotline called "TeleBenefits."
- New Castle County call (800) 794-3032 or for NC County call (302) 761-6576
- [labor.delaware.gov/divisions/unemployment-insurance/telebenefits/](http://labor.delaware.gov/divisions/unemployment-insurance/telebenefits/)

#### Delaware Department of Transportation (DelDOT) Snow and Ice Maintenance Program:

- Recruits paid individuals to assist in maintaining the roadways within the State should a snow/ice event occur.
- 302-760-2011
- [deldot.gov/Business/snowIce/](http://deldot.gov/Business/snowIce/)

### Food

#### Food Bank of Delaware

- (302) 292-1305
- [fbd.org](http://fbd.org)
- Newark Branch: 222 Lake Drive, Newark, DE 19702

#### Student Nutrition Sites

- Sites throughout Wilmington and other Delaware cities that families can visit to pick up meals prepared by the Delaware Department of Education schools. Children do not need to be present. The site does not need to be in your home district or at the school your child attends. Includes information on days/times of operation for both breakfast and lunch.
- [www.doe.k12.de.us/domain/611](http://www.doe.k12.de.us/domain/611)

#### SNAP Assistance

- Provides information on how to access SNAP benefits during COVID-19, including online purchasing options (e.g., Amazon, Aldi, ShopRite, and Walmart), electronic benefits transfer for children who lost free/reduced lunch access (P-EBT), emergency food benefits, SNAP application assistance, and SNAP requirements.
- 1-866-843-7212
- <https://dhss.delaware.gov/dhss/dss/foodstamps.html>

#### Child & Adult Care Food Program (CACFP)

- Provides reimbursement for meals served in child and adult day care institutions, also in family or group day care homes. Service available to children attending adult day care centers, at-risk after school programs, child care centers, emergency shelters, family day care homes, outside-school-hours.
- 302-857-3356
- [www.doe.k12.de.us/Page/2779](http://www.doe.k12.de.us/Page/2779)

#### Local Wilmington Food Pantries

- A listing of food pantries in Wilmington
- [bit.ly/localfoodpantries](http://bit.ly/localfoodpantries)

### Housing

#### Delaware Housing and Urban Development Office

- Information on finding homeless resources, avoiding foreclosure, subsidized apartment search, homeownership programs and education, HUD homes for sale, HUD rental programs, home improvements, and local HUD office locations.
- Specialized housing information and assistance for seniors, veterans, and homeless individuals.
- [hud.gov/states/delaware/](http://hud.gov/states/delaware/)

# Technology, Energy, Environment

## Delaware Department of Natural Resources and Environmental Control

- For environmental complaints and emergency response, call: 800-662-8802
- <https://dnrec.alpha.delaware.gov/>

## Free or Low Cost Internet Options in Wilmington

- Listing of free wifi hotspots in New Castle County
- Discounts for phone and internet access from major providers in response to COVID-19.
- [www.christinak12.org/Page/4480](http://www.christinak12.org/Page/4480)

## Delaware Energy Assistance Program (DEAP)

- Assists income-eligible families to meet their home energy needs.
- Services include fuel assistance, crisis assistance (e.g., shut-off notice, out of fuel, no money to pay for fuel), and summer cooling assistance (e.g., grants to offset electricity costs, air condition unit in-kind donation).
- New Castle County: (302) 654-9295
- [dhss.delaware.gov/dhss/dssc/liheap.html](http://dhss.delaware.gov/dhss/dssc/liheap.html)

## Good Neighbor Energy Fund

- Program in which Delmarva Power offers financial assistance to those facing challenges with their electric bill. Delmarva Power will match customer contributions \$1.00 for every \$3.00 collected up to \$70,000.
- [bit.ly/goodneighborenergy](http://bit.ly/goodneighborenergy)

# Services for Families & Children

## Child Care Services

- Provide support for families with children to enable the caretaker to hold a job, obtain training or meet special needs of the parent or child; child care is also available to children in abusive environments and individuals raising relatives's children.
- Information on location and eligibility
- 1-800-220-3092
- [dhss.delaware.gov/dhss/dss/childcr.html](http://dhss.delaware.gov/dhss/dss/childcr.html)

## Delaware Healthy Children Program

- A low cost health insurance program for Delaware's uninsured children. The Delaware Healthy Children Program features the same high-quality coverage you'd get with some of the best private insurance plans.
- Information on the benefits, eligibility, and how to apply
- 1-800-996-9969
- [dhss.delaware.gov/dss/dhcp.html](http://dhss.delaware.gov/dss/dhcp.html)

## Local Wilmington Clothing Closets

- A list of clothing donation sites in Wilmington
- [bit.ly/clothingclosets](http://bit.ly/clothingclosets)
- (302) 739-4263

# Social & Medical Assistance

## Henrietta Johnson Medical Center

- Henrietta Johnson Medical Center is committed to increasing access to quality, culturally sensitive and cost effective comprehensive health care services for insured, under-served, uninsured and underinsured individuals throughout the community. HJMC offers a sliding scale fee to patients without insurance. Services provided are Primary Care, Behavioral Health, Women's Health, and Dental.
- Appointments: 302-655-6187
- <https://www.hjmc.org>

## Delaware Department of Health and Social Services

- Provides resources and assistance in regard to economic challenges, disabilities, aging, Medicaid and medical care, public health, service centers, children's programs, volunteerism, personal finances, animal welfare, and starting and maintaining businesses.
- (302) 744-4700
- [dhss.delaware.gov/dhss/index.html](http://dhss.delaware.gov/dhss/index.html)

## Medicare/Medicaid Assistance

- Information on how to apply for Medicaid and Medicare, medical transportation, children with complex medical conditions, long-term care assistance, and the Medicaid Disproportionate Share Hospital Program.
- (302) 571-4900
- [dhss.delaware.gov/dhss/dmma/](http://dhss.delaware.gov/dhss/dmma/)

## Division of Social Services

- Information on eligibility and how to apply for EBT/ SNAP, cash assistance, temporary assistance for needy families (TANF), childcare support, food assistance for children who lost free/reduced lunch (P-EBT), refugee cash assistance, Medicaid, health insurance, support to organizations serving those in need.
- 1-800-372-2022
- [dhss.delaware.gov/dhss/dss/](http://dhss.delaware.gov/dhss/dss/)

## Division of Substance Abuse and Mental Health

- Information on substance abuse and mental health services, including prevention, crisis intervention, the Delaware Psychiatric Center, the Treatment Access Center (i.e., liaison for drug and alcohol treatment services to people interacting with the DE Superior Court Drug Court), and substance abuse help.
- (302) 255-9399
- [dhss.delaware.gov/dhss/dsamh/](http://dhss.delaware.gov/dhss/dsamh/)

## Delaware Coalition Against Domestic Violence

- 24-hour domestic violence hotlines, domestic violence shelters, court support, counseling, police-based victim assistance, offender treatment, other local resource locations and services, and COVID-19 information.
- (302) 658-2958
- New Castle County Emergency Hotline: (302) 762-6110
- [dcadv.org](http://dcadv.org)